

We have a vacancy:
Assistant Gym Instructor
£20,319 per annum rising to £22,308 from 1st April 2024
37.5 hours per week (some evenings)

Who we are:

Established as a charity in 2002, Hamoaze House provides day support services for people with multiple and complex needs. We provide alternative education provision for young people and provide support for wider family and friends.

Duties & Responsibilities

- To work alongside the Gym Manager in the day to day running of the service.
- To support the Gym Manager to deliver exceptional customer service
- To greet and interact with users of our services, visitors and partner agencies
- To carry out duties, as specified, ensure the environment and the equipment is clean and tidy at all times and to ensure a positive experience to everyone who accesses our services
- In the absence of the Gym Manager to oversee the running of the gym and the other services we provide
- Assist the Gym Manager with ideas and strategies to keep the areas clean and as well run as possible.

General

- To oversee classes and assist with the training of users of our services when required
- Make sure all Gym content including posters, timetables and content are maintained with up-to-date information.
- To clean and maintain the fitness equipment ensuring checklists are completed daily.
- Be able to recognise opportunities and promote wellness, exercise classes, master classes or any other service offered by Hamoaze House.

Staff

- Assist in the design and implementation of group exercises timetable – promote within site and have a clear understanding of each classes purpose including virtual classes.
- Liaise with the Gym Manager with regards to any training needs or performance issues/concerns.

Operations

- Work closely with the Gym Manager to ensure all equipment is operating efficiently and effectively with frequent checks recorded and filed.
- Ensure that daily checks on equipment are undertaken & any issues reported instantly.

Customer Relations

- To be a point of contact for service users/guests/partners queries and complaints and to answer proficiently and professionally or refer appropriately.



Skills & Experience

- Proven ability to build strong working relationships with clients.
- Passionate, lively, approachable.
- Pro-active self-starter.
- Good team player.
- Ability to offer constructive advice to others.
- Good working knowledge of health & safety.
- Previous experience of working in a Gym or other fitness facility
- Preparing personal work schedules.
- Experience of running multifaceted Health Clubs.
- Recognised fitness qualification Personal Trainer Level 3 or above

We operate as an equal opportunity's employer.

To apply for the above:

Ring Jan Hogan on 01752 566100 or email to: jhogan@hamoazehouse.org.uk for an application pack. Closing dates for submission of applications will be 19th January 2023

Employment in Role to commence – As soon as possible